Water Charges

Public can

✓ Raise a request for new water connection
✓ Track the new water connection request status and details
✓ Search any particular water connection details
✓ View the payment history of a particular water connection charges
✓ View the respective Panchayat’s overall water charges demand, collection and balance details as a report
✓ Make Water Charges payment online

On click of Water Charges from Home Page or Main Menu, user will get the above screen with multiple options
• User can view all the required details of their water charges, connection details, make payment and view payment details
• Once the user wants to pay the water charges, he/she can click “Make Payment”. System will ask for valid user id and password. On providing the valid credentials user will get the payment screen
Water Charges – New Connection

**WATER CHARGES**

- **District**: Select
- **Mobile No**: 
- **Property Tax No**: 
- **Name**: 
- **Door No**: 
- **Street Name**: 
- **Connection Type**: Select

**TRACK NEW CONNECTION**

- **Town Panchayat**: Select
- **Email Id**: 
- **Tax Name**: 
- **Ward No**: 

**Document Enclosed**

- **Property Tax Receipt (Latest)**: Choose File

- **Format**: jpeg or jpg or png of pdf or doc

- **Upload**

- **Submit**  **Reset**

- On click of New Connection, user will get the above screen
- User need to enter all the required details (* marked fields are mandatory) and upload the required document
- Once they submit, user will get the “Request Number” which can be used for further tracking
- User can “Reset” all the entered values (all the values become empty) by pressing the “Reset” button
Water Charges – Track New Connection

WATER CHARGES - TRACK NEW CONNECTION

* Request No.  
(Or)

* Mobile No

Track  Reset

- On click of Track New Connection, user will get the above screen
- User can track the request status and detail by entering the valid Request number or the registered mobile number
- Once they submit, user will get the new connection status and details of the entered Request number
- User can "Reset" all the entered values (all the values become empty) by pressing the “Reset” button
**Water Charges – Payment History**

**WATER CHARGES - PAYMENT HISTORY**

- District
- Town Panchayat
- Tax No

- On click of Payment History, user will get the above screen
- User need to select the respective District and Town Panchayat (* marked fields are mandatory)
- Once the user enters the valid tax number, user will get the water connection details and payment history
Water Charges – Connection Search

WATER CHARGES - CONNECTION SEARCH

* District
  - Select

* Town Panchayat
  - Select

* Tax No

- On click of Connection Search, user will get the above screen
- User need to select the District and Town Panchayat (* marked fields are mandatory)
- Once the user enters the valid tax number, user will get the connection details and balance history

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### Water Charges – View DCB

**WATER CHARGES - VIEW DEMAND COLLECTION BALANCE**

<table>
<thead>
<tr>
<th>* Financial year</th>
<th>2019-2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>* District</td>
<td>Select</td>
</tr>
<tr>
<td>* Town Panchayat</td>
<td></td>
</tr>
</tbody>
</table>

- On click of “View DCB”, user will get the above screen
- User need to select the Financial Year, respective District and Town Panchayat (* marked fields are mandatory)
- Respective Panchayat’s overall Water Charges demand, collection and balance details will be shown as a report
Water Charges – Make Payment

- On click of Make Payment, user will be re-directed to Payment System Login

Online Payment Slide (Link)